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CONFIRMATION NO. 4505

Bib Data Sheet

SERIAL NUMBER 09/480,589	FILING DATE 01/10/2000 RULE	CLASS 705	GROUP ART UNIT 3621	ATTORNEY DOCKET NO. 9D-EC-19348- Ruppelt-et-al	
APPLICANTS kevin Michael Ruppelt, Louisville, KY; Jeffrey K. Skilling, Louisville, KY; Ian K. Heckman, Louisville, KY; Glenn W. Cornell, Louisville, KY; Charles D. Lowry, New Albany, IN;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/08/2000					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no		STATE OR COUNTRY KY	SHEETS DRAWING 8	TOTAL CLAIMS 72	INDEPENDENT CLAIMS 6
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance					
Verified and Acknowledged		Examiner's Signature	Initials		
ADDRESS John S Beulick Armstrong Teasdale LLP One Metropolitan Square Suite 2600 St Louis ,MO 63102					
TITLE Method, System, And Program Product For On-Line Service Call Scheduling					
FILING FEE RECEIVED 1990	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		